Greswell Primary School and Nursery

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Communication with School - Discussing Concerns

Dear Parents and Carers,

At Greswell Primary School, we believe that strong communication between home and school is essential to ensuring every child is happy, safe and successful. As outlined in our Home-School Agreement, we encourage mutual respect, support and collaboration between all adults and children and recognise that children achieve their best when we are working together towards the same goals.

We want to reassure all parents and carers that we are always here to listen, help and work alongside you. If you have any concerns about your child's education, wellbeing, friendships, behaviour or any aspect of school life, we would strongly encourage you to contact us as soon as possible. In most cases, concerns can be resolved quickly and positively when they are shared with us at an early stage.

The first point of contact should always be your child's class teacher, as they know your child best on a day-to-day basis. If, after speaking with the class teacher, you feel that the matter has not been fully resolved, a member of the Senior Leadership Team will be happy to discuss the issue further and work with you towards a solution.

Our shared goal is for every child to be happy, feel safe and enjoy coming to school. To support children effectively, we need to be made aware of any concerns. As our Home-School Agreement states, parents should let the school know of any concerns that may affect their children's work or behaviour at school.

We also understand that, from time to time, parents may hear information from other people that causes concern. If this happens, we would always ask that you speak directly to school before drawing conclusions. By contacting us, we can clarify information, address misunderstandings and ensure that concerns are dealt with fairly and accurately.

Finally, I would like to thank you for your continued support. Every member of staff works extremely hard and is passionate about providing the very best experiences, opportunities and education for our children. By working together, communicating openly and supporting one another, we can ensure that all children are happy, attending regularly and achieving their full potential.

Thank you for your ongoing partnership.

Mr Cooper

PROUD Headteacher